

**Attention Illinois Health Connect PCPs:**

Due to a system outage of the HFS MEDI System on October 1, 2009, PCPs were unable to enter referrals into the referral system via the Illinois Health Connect Provider Portal for an extended period of time. The outage has been corrected and PCPs are now able to enter referrals for their patients.

However, due to this outage, HFS will not edit for referrals on claims for the dates of service of Thursday, October 1, 2009 through Sunday, October 4, 2009.

HFS will begin to edit claims for dates of service beginning on Monday October 5, 2009.

If you have any questions, please contact your Illinois Health Connect Provider Service Representative or the Illinois Health Connect Helpline at 1-877-912-1999 (8:00 a.m. to 7:00 p.m. Monday through Friday).