

**Illinois Department of Healthcare and Family Services
PCCM/DM Quality Management Subcommittee
Minutes from Wednesday, April 18, 2007**

Attendees:

Helen Baldoni, RN, Quality RN, AHS
 Dr. Lopez for Janice Benson, MD, Stroger Cook County
 Hugo Alvarez, MD, Access Community Health Network
 Jody Bierzychudek, RN, CPHQ, Chair, QA Manager AHS
 Brian Bragg, Illinois Maternal Health
 Kelly Carter, IPHCA
 Jeni Fabian, Access Community Health Network
 Adair Galster, McKesson
 Robin Hannon, St. Clair County Health Department
 Amy Harris, HFS
 John Lekich, HFS
 Mary Miller, HFS
 Esther Morales, Harmony Health Plan
 Rajesh Parikh, MD, IPHCA
 Brant Pearson, QA Specialist, AHS
 Heather Scalia, Harmony
 John Schneider, MD
 Marilyn Scott, Prime Care Chicago
 Susan Surlita, Family Health Network
 Kathleen Warnick, McKesson

I. Welcome/Introductions

II. Minutes from 2/14/07 meeting reviewed and approved

III. Overview of Illinois Health Connect Activities

As of 4/18/07, 3268 Primary Care Providers (PCP) are enrolled with IHC. (*note – A FQHC counts as one PCP even though there could be multiple providers at the site.) February 16, 2007 IHC went live with the mandatory phase for Cook and the Collar Counties. Possible go live date for the Northwest Region in late May; the date is not set.

Recipient PCP by Region and County or Zip
As of April 18, 2007

Region	Recipient Count	PCP Count	Panel Size
Central Illinois	168092	90	214716
Collar Counties	263509	833	582284
Cook County	836294	1810	2410771
IA	0	12	23830
IN	0	12	13500
MO	0	3	13275
Northwestern Illinois	182170	421	323445
Southern Illinois	168944	87	347033
Totals:	1619009	3268	3928854

IV. Clinical Quality Indicators for Provider Profile

Suggested changes discussed at the previous QM Subcommittee meeting were made to the format of the provider profile. The changes include adding the word, "Your" to the columns labeled, "Current Rate" and "Prior Rate." IHC is waiting for final approval of the format. IHC and DM will use the same provider profile template so there will be consistency in the look of the profile for each program.

A hand-out was distributed with the definitions and measurements to be used for the clinical quality indicators for the PCCM program. (The DM program will use the clinical quality indicators specific to the chronic diseases they are managing: Asthma, Diabetes, CAD, COPD, and Heart Failure).

The HEDIS proposed 2008 Lead Screening Indicators were e-mailed to the committee members in March and were also distributed this month with the agenda. The indicator outlines the requirement for one blood lead level before age 12 months and a second blood lead level screening test between age 12 months and 24 months. The definition and measurement for the lead screening - clinical quality indicator on the provider profile was changed to reflect the proposed new indicator.

Next steps include: Once the provider profile template is finalized, the first PCCM provider profile will be used for internal process improvement only. The data will be reviewed and with the assistance of the QM Subcommittee members, a determination of what the outliers are and if the number of indicators is appropriate will be made. IHC will run two provider profiles per year. IHC will work with the outliers to assist with quality improvement. In year two of the program, some of the clinical quality indicators will be used for Pay-for-Performance (P4P).

V. Review of Panel Rosters

A mock panel roster was reviewed. Each provider will receive a monthly panel roster. It lists all of the patients who are enrolled with the provider for the month. The panel roster contains helpful information about each patient that can be used to coordinate the care provided. It lists when preventative services are needed, and who is eligible for DM services and any chronic diseases the patient may have. The last page of the panel roster is the legend that explains the columns, indicators and general layout. Also, on the last page is the age breakdown of enrollees.

VI. Other Business

Next meeting TBD

Respectfully submitted,
Jody Bierzychudek