



Important News About Your Medicaid Healthcare Coverage

You are currently enrolled with Illinois Health Connect (IHC) for your primary healthcare needs. As of January 1, 2018, IHC will no longer be a Medicaid health plan option in your county. You will be regular Medicaid fee-for-service beginning January 1, 2018. **Your Medicaid eligibility and the benefits you currently receive will not change.** You will continue to use your HFS Medical Card for your appointments and prescriptions. If you have questions about your benefits, call the HFS Health Benefits Hotline at 1-800-226-0768 (TTY: call 1-877-204-1012). The call is free.

You will receive an enrollment packet in the mail soon. This packet will give you information about picking a new Medicaid Managed Care health plan for your care coordination services. You must pick a new health plan. Keep reading for more information.

Medicaid Managed Care Program is expanding January 1, 2018

The Department of Healthcare and Family Services (HFS) is expanding managed care to all counties statewide. The new expanded managed care program name is HealthChoice Illinois. As of January 1, 2018, new HealthChoice Illinois plans will be available in your county. You will receive an enrollment packet in the mail. This packet will tell you which HealthChoice Illinois plan options are in your county. This packet will also give you information you need to pick a health plan and a Primary Care Provider (PCP). You will have 30 days to select a health plan and PCP. If you do not choose a health plan and PCP, a health plan and PCP will be chosen for you. It is best if you choose because you know your healthcare needs best! Watch your mail.

HealthChoice Illinois plans will help you with your physical and behavioral healthcare needs, such as drug and alcohol treatment, and also help you get social services. When you enroll with a HealthChoice Illinois plan, they will mail you a member handbook and member ID card. You will need to see providers in the health plan's network. You will use your health plan member ID card to get healthcare services and prescriptions. You will also have a Care Team. Your Care Team will work with you to help you get the care you need.

Illinois Health Connect has been happy to serve you and will continue to help you get access to healthcare services through December 31, 2017. After December 31, 2017, you will continue using your HFS Medical card for doctor visits and to get your prescriptions. Remember, once you have chosen a HealthChoice Illinois plan, you will use your new HealthChoice Illinois member ID card to receive services from the health plan's network of providers.

If you have questions about this notice, call IHC's Enrollee Services at 1-877-912-1999 (TTY 1-866-565-8577). The call is free.