



October 31, 2017

Dear Illinois Health Connect Provider,

Thank you for being a part of the Illinois Health Connect Provider Network! This notice is to inform you that effective January 1, 2018, when Medicaid managed care expands statewide; Illinois Health Connect (IHC) will no longer be a Medicaid health plan option. The new expanded managed care program name is HealthChoice Illinois.

The Department of Healthcare and Family Services (HFS) will end IHC members' PCP assignments on December 31, 2017, and as of January 1, 2018, they will become regular Medicaid fee-for-service until they enroll in a HealthChoice Illinois plan. These clients will continue to use their HFS medical card to access services and providers will continue to submit claims to HFS in accordance with the fee-for-service guidelines. This change does not affect the client's Medicaid eligibility or benefits.

With the expansion of HealthChoice Illinois, Illinois Client Enrollment Services (CES) will mail each former IHC member a HealthChoice Illinois enrollment packet in January or February 2018. The enrollment packet will identify the HealthChoice Illinois plans available to the client, the timeframe for making a choice, information on how to make a choice and information about each health plan. Each client will have 30 days to pick a HealthChoice Illinois plan and PCP. If they do not make a health plan and PCP choice during their 30-day choice period, CES will use an auto-assignment algorithm to assign them to a health plan and PCP. All clients will be actively enrolled with a HealthChoice Illinois plan under the expansion no later than April 1, 2018. Please encourage your patients to make an active HealthChoice Illinois plan and PCP choice, as they know their healthcare needs best.

To help minimize disruptions in care for clients, it is imperative that you always check [MEDI](#) to determine the client's Medicaid eligibility and managed care enrollment status on the date of service. We encourage you to enroll with one or more of the HealthChoice Illinois plans in order to continue serving Medicaid clients, including those served under Illinois Health Connect. General information regarding the HealthChoice Illinois expansion is on the [Department's website](#).

You can reference a sample Illinois Health Connect member termination notice on HFS' [Care Coordination webpage](#).

We are committed to assisting our members and providers during this transition to minimize disruptions in care or access to services. Members and providers with questions about the transition can call the Illinois Health Connect Helpline at 1-877-912-1999 (TTY: 1-866-565-8577) through December 31, 2017.

We have enjoyed partnering with you to serve the health needs of our members.

Illinois Health Connect
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