

November 15, 2017

Thank you for being a partner with Illinois Health Connect over the last ten years. We have valued our collaborative work on behalf of the Medicaid clients and providers in the State of Illinois. As you may be aware, effective January 1, 2018, when Medicaid managed care expands statewide; Illinois Health Connect (IHC) will no longer be a Medicaid health plan option. The new expanded managed care program name is HealthChoice Illinois

We recently sent a letter to all Illinois Health Connect providers informing them of the details surrounding this change. In order to help minimize disruptions in care for clients, we are asking your assistance in informing providers of the following details:

- It is imperative that they always check [MEDI](#) to determine the client's Medicaid eligibility and managed care enrollment status on the date of service.
- HFS is encouraging providers to enroll with one or more of the HealthChoice Illinois plans in order to continue serving Medicaid clients, including those served under Illinois Health Connect.
- General information regarding the HealthChoice Illinois expansion is on the [Department's website](#).
- A sample of the Illinois Health Connect member termination notice is available on HFS' [Care Coordination webpage](#).

We are committed to assisting our members and providers during this transition to minimize disruptions in care or access to services. Members and providers with questions about the transition can call the Illinois Health Connect Helpline at 1-877-912-1999 (TTY: 1-866-565-8577) through December 31, 2017.

We wish you continued success serving the providers and health needs of Medicaid clients.

Sincerely,

The Illinois Health Connect Team