MEDI

Accessing MEDI as Provider or staff member of Providers

STEP 1: Registration:



Go to www.myhfs.illinois.gov and Click "Register"

SUBSCRIBERS AGREE TO USE THE CERTIFICATE AND ANY RELATED REGISTRATION AUTHORITY SERVICES ONLY IN ACCORDANCE WITH THE CP AND CPS.

YOU AS A SUBSCRIBER DEMONSTRATE YOUR KNOWLEDGE AND ACCEPTANCE OF THE TERMS OF THIS SUBSCRIBER AGREEMENT BY SUBMITTING AN APPLICATION FOR A CERTIFICATE TO STATE OF ILLINOIS CERTIFICATE AUTHORITY, AND BY USING THE CERTIFICATE. SUBSCRIBER OBLIGATIONS Subscribers are obligated to: · Make true representation regarding information in their certificates; and other identification and authentication information; Use certificates ina manner consistent with the applicable State of Illinois Certificate Policy. · Take reasonable precautions to prevent any compromise, modification, loss, disclosure, or unauthorized use of their private keys; Protect their associated digital certificate user password: • Upon issuance of a digital certificate naming the applicant as the Subscriber, review the digital certificate to ensure that all Subscriber information included in it is accurate, and to expressly indicate acceptance or rejection of the digital Certificate; . Inform the State Registration Authority or appropriate Local Registration Authority within 48 hours of a change to any information included in their certificate or certificate application request • Inform the State Registration Authority or appropriate Local Registration Authority within 8 hours of a suspected compromise of one/both of their private keys; and Rightfully hold private keys corresponding to public keys listed in certificate. Review changes to State Policies by checking for future updates on this web site (<u>http://www100.state.il.us/tech/pki/</u>). The SUBSCRIBER agrees that they have read this agreement and have maintained a copy of it and will abide by the terms and conditions of the agreement. Illinois Accept Non-Illinois Resident Accept Decline Privacy Policy

Click on "Illinois Accept" if you have a valid IL Driver's license.

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If you have an out of state driver's license; select "Non-Illinois Resident Accept", print, complete and mail the required application. Please remember to have the application notarized prior to mailing the application. After receiving two activation codes, you can proceed with registration.

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| Enter your personal informa | ation exactly as registered | with the <u>SOS Dri</u> | iver Services Dep | partment and found on your va | lid Illinois Dri | vers License or Identific | ation Card. |
| For Assistance with problem respond by saying " This is | ns call 217-785-8880 concerning the registration | on process for a d | digital certificate" | | | | |
| Questions about State of I | llinois Digital Signatures? | Read the FAQ! | | | | | |
| Personal Information as | s currently registered | with the Illinoi | is Secretary o | f State | | | |
| First Name or Initial: | | | r | Middle Name or Initial: | | | |
| Last Name: | | | I | Name Suffix: (Jr, Sr, III) | | | |
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| Secret Question: | | Should you | forget your I | or password, you will be | asked to a | nswer the question | you provide here. |
| (ex. mother's Malden Name) | | else. Note: The r provide the | name of a spo Shared Answ | use is not a good Shared er. | Question, a | wer, but not easily g is anyone who know | s you could |
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Complete all fields just as they appear on your driver's license. Use your work email address. Scroll down.

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| ser Name & Passw ser Name: ex. JohnDoe or ohnDoe1) | - Vou will use Digital ID User Name ti | the User Name that you select alo hat you will be able to remember e | ng with your password to access your Digital II asily. *The User Name can be up to 30 charact |). Select a ters in length. |
| assword: | | Password Rules | | - |
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| onirm Password: | more than half of the user id (a and X Both passwords must match When conditions are met the X w | ill change to a ♥ | nQ or Public as a password) | |
| | After creating and changing a pas This Password is doubly encrypted | ssword, you cannot reuse that password u d and therefore not known to anyone incl | ntil seven (7) other unique passwords have been create | d |
| hoose a Digital ID | Type | | | |
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| our name and addr ame and address o o not want your na | ress can be passed to State age n each individual agency form a ame and address provided to oth | ency applications when you use yo Ind web page. The information will her State of Illinois applications, plu | ur Digital ID, making it unnecessary for you to e only be shared with other State of Illinois applic ease check the box below. | enter your cations. If you |
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Complete the remainder of the fields. Your user name and password should be easy to remember. Write it down and keep it somewhere safe. Choose "MEDI only Digital ID." Click "Submit" at the bottom of the screen after choosing your "Privacy Verification" option.



This is what will appear if your registration was successful. Click "Close This Window"

Log back onto <u>www.myhfs.illinois.gov</u>



Click "Login" at the top left and log in using the user name and password you developed.

Complete the required fields and Click Submit.

| myHFS | HFS User Profile | |
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Click on MEDI

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| Healthcare and Family Services | Rod R. Blagojevich, Governor |
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| Agreement to Access Secure Web Site Sys Based upon your execution of this agreement Services (IDHFS) is granting permission to acc information concerning the department's Medi prohibited. HFS will not grant you access if yo By clicking 'I Agree' below, you acknowledge of Web site Usage for Medical Programs 1. Each HFS secure Web site user is respon a. Maintaining the strict confidential secure Web site system. b. Protecting access to the HFS sec 2. Each HFS secure Web site user is respon via the HFS secure Web site user is respondent to the HFS secure (). Each HFS secure Web site user is respondent to the HFS secure Web site user is respondent to the services provided, and the recipient disability; b. Any information received for verifinitinitation; c. Any information received in conner d. Any information received in conner d. Any information received regardin Medical Program. 3. Failure to comply with the terms of this securement of the security - Window. () User Security - Window. () Training manual con | stem by replying 'I Agree', the Illinois Department of Healthcare & Family cess the HFS secure Web site system for the purpose of retrieving cal Programs. Any other use of the HFS secure Web site system is strictly bu do not agree to the terms set forth below. receipt of this agreement, understand it and agree to its contents. Insible for: ity and privacy of recipient-specific information accessed through the HFS ure Web site system by safeguarding user ID numbers and passwords. Insible for safeguarding information concerning recipients that is obtained cluding, but not limited to: g a recipient's eligibility or health information, including, but not limited to, ber, Social Security number, social and economic circumstances, medical nt's medical data, including diagnosis and past history of disease or ying a recipient's amount of medical assistance payments or benefit action with Third Party Liability; and g Prior Authorization for medical services for a recipient under an HFS agreement will result in action which may include, but is not limited to, Medical Department (2) w MDI access and regist |

Click "I agree" at the bottom of the page.

STEP 2: Administrator Registration (the person to be in charge of who can View what). If someone else has already registered as the Administrator skip to Step 3

| SMEDI Registration Menu | Windows Internet Explorer | | | | | |
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| MEDI Home Manage My Account Registration Menu Help Index Contact Us myHPS Home Logout | Business Registration Select this option if you are an administrator for a busin available over the Internet. Select a business registration | Help ess and want to perform this function for HFS applications on type below: | | | | |
| If you have billing problems, go to www.hfs.illinois.qov/system or for a billing consultant, call 1=877-782-5565. For all other questions, please call Network Services at 1-800-366-8768. | Medicaid Provider - Certified by the Illinois Department of Healthcare & Family Services as a medical services provider. You will need your Provider Information Sheet which is mailed to the official medical provider address from sultant. 55. Jons, k Services 8. Payee - Authorized by a Medicaid provider to receive remittance advices . You should have access to a Provider | | | | | |
| | need to contact the provider. Payee registration availab <u>Payor</u> - Certified by the Illinois Department of Healthca <u>Payor Information Sheet</u> which is mailed to the officia <u>Information Sheet</u> to have one mailed to the address days a week, except between the hours of 3 and 3:30 a <u>Other Business</u> - A billing service, agency or other bus business registration is available 24 hours a day, seven of | le 8 a.m. to 5 p.m. Monday through Friday. re & Family Services as an enrolled payor. You will need your I payor address from HFS. You may <u>request a Payor</u> on file. Payor registration is available 24 hours a day,seven a.m. iness that represents a certified HFS medical provider. Other lays a week, except between the hours of 3 and 3:30 a.m. | | | | |
| | Employee Registration Select this option if you have been provided with the Employee Registration Key for the business. If you do not have this information, contact your administrator. Registration of the business is required before you can register. Employee registration is available 24 hours a day, seven days a week, except between the hours of 3 and 3:30 a.m. | | | | | |
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Choose "Medicaid Provider"

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| MEDI Home Manage NP Account Registration Menu Manage NP Account Help Index Contast Us myHFS Home Logout If you have billing problems: go to for a billing consultant, call 1477-782-5555. pro all Other questions, please call Network Services at 1-800-366-8766. Provider Address:* | Submit Reset | Help 3 |
| City:* State:* | ZIP:* | |
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| ENTER ONE OF THE FOLLOWING* Your Work Phone: Your Work Ext: | | ~ |
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Fill in all fields as they appear on the PROVIDER INFORMATION SHEET (In other words as this provider registered with the State of Illinois). Be sure to register the Provider whose panel roster you will be accessing. If you do not have a Provider Sheet, you must request one from the Provider Participation Unit (PPU). Go back to the Registration menu above and click on "Provider Information Sheet" or call PPU at 217-782-0538. An example of the Provider Information Sheet is below.

| | | | | | APPENDIX A-7a | |
|---|---|--|--|--|--|--|
| MEDICAID SYSTEM (MMI PROVIDER SUBSYSTEM REPORT ID: A2741KD1 SEQUENCE: PROVIDER PROVIDER | S) I TYPE NAME | STATE DEPARTMEN PROVIDE | DF-fLLINO TOFPUBL | IS IC AID EET | | RUN DATE: 11/02/96 RUN TIME: 11:47:06 MAINT DATE: 11/02/96 PAGE: 84 |
| PROVIDER KEY | PROVIDER NAME AND ADDR JOHNSON ALBERT 1421 OAK STREET ANYTOWN, IL 62 | ESS PROVID ORGANI ENROLL 000 EXCEPT | ER TYPE: 10 ZATION TYPE: 01 MENT STATUS B ION INDICATOR | - PHYSICIAN - INDIVIDUAL - ACTIVNOCST - NO EXCEPT | PRACT BEGIN 08/15/86 BEGIN | END ACTIVE END AGR: YES |
| | PROVIDER GENDER: COUNTY 200-COOX TELEPHONE NUMBER:(312) D.E.A.#: AA1234567 | CERTIF 123-4567 LAST T | RANSACTION ADD | - 036999999 | ENDING 07/31/99 AS OF 04/24/90 | UPIN #: S.S. #:331313131 CLIA #: |
| MANAGED CARE INFORMA | TION: BEGIN DATE: 07/3 SITE 1 : PAYEE : 1 | 3/1993 1421 CAK STREET | ANYTONN | IL 6200 | FAX NUMBER: | MBER: (312) 123-4567 (000) 000-0000 |
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| 2 ALBERT JOHNSON DBA: | 907 NORTH ELM | STREET | DOWNTOWN | IL 62001 44 | 8449827-62001-02 VENDOR ID: 30 | 12/03/86 |
| MEDICARE/PIN: 6 3 ANYTOWN NATIONAL DBA: MEDICARE/PIN: | 15730/ BANK 1100 CEDAR LAN | IE | ANYTONN | IL 62000 44 | 8449827-62000-02 VENDOR ID: 30 | 03/12/90 |

Once you have successfully registered under the provider there will be a screen which shows that provider's information. An example is below.

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| MEDI Home Manage My Account Registration Menu Manage NPI Account Help Index | Business | Association | | | Auth | orization Change | Help |
| Contact Us myHFS Home Logout If you have billing | Business M AUTOMATE | Name: D HEALTH SYSTEMS IN | c | HFS ID Number: | Tax ID Number: | Business Type: MEDICAID PROVIDER - 0 | 80 |
| www.hfs.illinois.gov/system or for a billing consultant. | Employee | Registration Key: | > | Relationship: Administrator | Status: ACTIVE | Application: IEC, KCAA | |
| call 1-877-782-5365. For all other questions, please call Network Services at 1-800-366-8768. | Business A SUITE 300 9370 MCKN | Address: IGHT ROAD | - | City: PITTSBURGH | State: PA | ZIP: 15237-0000 | |
| | Business F 412-367-30 | Phone: 030 | | Business Fax: | | | |
| | Your Work | E-Mail Address:)-HEALTH | I.COM | Your Work Phone: 312-315-8525 | Your Work Ext: | | |
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The <u>Employee Key</u> is what you will give to staff member who will also need access to view that provider's information on MEDI.

If you are going to be the administrator for more then one provider and need to access the panel roster of more then one provider, you will need to follow Step 2 each time for each provider, using their Provider Information Sheet. Each provider will have their own Employee Key.

When you have finished registering under all providers click on "Manage My Account"

There you will see all providers under which you have registered and their individual Employee Keys.

STEP 3: Employee Registration

Choose "Employee Registration" (if your administrator has already registered under the "Medicaid Provider" link).



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| ILLINOIS DEPARTMENT OF Healthcare and Family Services | www.myhfs.illinois.gov Rod R. Blagojevich, Governor |
| MEDI Links Employee Registration | |
| Manage My Account Registration Menu Manage My Account Registration Menu Manage My Account Title: Title: Full Name: Full Name: MISS ANGELA PLUNKETT | Submit Reset Help |
| Legout If you have billing problems; go to www.hf.allinois.acev/system or for a billing problems; consultant. call 1:677-702-5365. please call Network Services at 1:900-366-6786. | |
| Your Employee Registration Key:* | Submit Reset |
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Fill in all information. Be sure to enter the "Employee Registration Key" as it appears. The Employee Registration Key is what the Administrator will give you. Click "Submit".

| Registration Success - W | indows Internet Explo | orer | | | | _ & × |
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| www.hfs.illinois.gov/system or for a billing consultant. | | | | | | |
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| please call Network Services | SUITE 300 | | | | | |
| at 1-800-366-8768. | 9370 MCKNIGHT | | | | | |
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Click "Continue"



You are complete. If you have multiple Employee Keys to register under, then repeat Step 3 above.

Before you can access any applications, the administrator (your supervisor) will first give you authorization.

Step 4: Managing Authorizations (for Administrators only)

(If any staff member(s) registered using the Employee Key, you must follow these steps to give and take away their ability to view certain things on the MEDI system)

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| Tesp index Contact Us myHPS Home Select Logout Select If you have billing problems go to /system of for a billing consultant, call 1-877-782-5565. For all other questions, please call Network Services et 1-800-366-8768. | B INC HFS ID Number: Relationship: Administrator | Tax ID Number: Status: ACTIVE | Business Type: MEDICAID PROVIDER - 080 Application: IEC, KCAA Display Authorizat | ion |

Login to MEDI and Click on "Manage my Account". Select the Business Association you want to give staff authorization with, and then click "Authorization"

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| | Register | ed Emplo | yees | | | | | | |
| | Registration Accept: © | Status: Reject: O | Hold: O | Employee Name: | Employee Type: Administrator | Application Statu Applications: IEC ILHC KCAA YHP | S: ACCESS ADMINI ADMINI ADMINI ADMINI | Level: STRATOR STRATOR STRATOR STRATOR | |
| (| Accept: | Reject: | Hold: C | Employee Name: | Employee Type: Employee | Applications: KCAA IEC ILHC YHP | Access AUTHO AUTHO AUTHO AUTHO | ELEVEL: PRIZED PRIZED PRIZE | Reset |

Select "Authorized" from the drop down to allow that staff member to view that application within MEDI. Select "Accept" then scroll down and click Submit. Now your staff who already registered as an employee can access the applications you gave them rights to view. You can perform the same steps to remove employee authorization.

MEDI APPLICATIONS: CHECKING ELIGIBILITY



This is the main home page for the MEDI system. Click on "Internet Electronic Claims System" (IEC) to access patient eligibility. If you do not see IEC, you have not been given authorization. Contact the individual who registered as the administrator.

| #HFS ⊩ | ILLINOIS DEPARTMENT OF ealthcare and Family Services | www.myhfs.illinois.gov Pat Quinn, Governor |
|---|---|---|
| IEC Links | IEC Home Page | |
| IEC Home Eligibility Inquiry Claim Status Inquiry Remittance Advice Upload X12 File(s) Download X12 File(s) Help Index User Instructions Companion Guides Contact Us MEDI Home myHFS Home Logout If you have billing problems; go to www.hfs.illingis.cor/system or for a billing consultant. | IEC News TO ENSURE PROPER MEDI AUTHORIZATION, PLEASE READ THE FOLLOWING CAREFULLY. Do not submit an NPI that has not been registered with HFS. These claims will not be processed. You may now use your NPI number, for the Billing Provider, on your batch claim files and Professional/Institutional DDE claim submission screens. Coming Soon - Remittance Advice The IEC system will launch a plot of the new Remittance Advice function in the coming weeks. Please watch here for notice of availability. | |
| For all other questions, call Network Services at 1-800-366-8768. | Overviews IEC Overview An overview of the IEC system. Upload Overview An overview of the Upload process. Download Overview An overview of the Download process. Claim Status Inquiry Overview An overview of the Claim Status Inquiry process. Claim Status Response Overview An overview of the Claim Status Response process. | |

Click on "Eligibility Inquiry" to check a patient's eligibility for Medicaid and PCP.

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| HFS . | ILLINOIS DEPARTI | MENT OF www.myhfs.illin ly Services Rod B. Blagojevich | ois.gov |
| IEC Links | Recipient Eligibility Verification | Kou K. Diugojevici | , doverno |
| EC Home ligibility Inquiry daim Submission daim Status Inquiry emittance Advice | For instructions on how to p | Submit Reset | Help |
| Ipidad A12 File(s) ieip Index companion Guides companion Guides iontact Us IEDI Home nyHFS Home ogout you have billing roblems, go to ww.hts.ilinois.gov/system for a billing nsultant.call 877-782-555. or all other questions, ease call Network Services 800-366-8768. | Provid Begin End Recipient N Social Security N First Last Birti | er ID:* AUTOMATED HEALTH SYSTEMS INC Date:* 06-01-2007 (mmddyyyy,mm-dd-yyyy,mm/dd/yyyy) Date:* 07-01-2007 (mmddyyyy,mm-dd-yyyy,mm/dd/yyyy) umber: umber: (123121234,123-12-1234) Name: Name: Date: (mmddyyyy,mm-dd-yyyy,mm/dd/yyyy) ZIP: umber: | |
| | Pending I | senied: Submit | Reset |

Enter the Begin and End Date for the days or months you are trying to determine eligibility. Enter the patients first and last name or Recipient (RIN) Number. Click Submit.

| CMEDI - Display Recipient | Eligibility Inquiry Results - Windows Inte | ernet Explorer | | | |
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| it HFS | ILLINOIS DEPARTI lealthcare and Fami | MENT OF ly Services | | www Rod R. | .myhfs.illinois.gov Blagojevich, Governor |
| IEC Links | Recipient Eligibility Results | | | | |
| IEC Home Eligibility Inquiry Claim Submission Claim Status Inquiry Remittance Advice Upload X12 File(s) | For the Date(s) of service | entered,the Recip | Print | t All Chg Inq dical Benefits. | New Inq Help |
| Download X12 File(s) Help Index | Transaction Audit Number: 200718710580861 | Recipient Name: | Recipient Number: | Recipient SSN: | |
| Companion Guides Contact Us MEDI Home | Recipient Birth Date: 10-15-1966 | Recipient Sex: F | Provider Number: | Provider Name: AUTOMATED HEALTH S | YSTEMS INC |
| myHFS Home Logout If you have billing | County Code: | Case Name: | Case Address: | City,State ZIP: DR GLENVIEW, IL 60025 | |
| problems, go to www.hfs.illinois.gov/system or for a billing consultant.call 1-877-782-5565. For all other questions, please call Network Services | Begin Date: 06-01-2007 Healthy Mom, Healthy Kid Data Medicaid Data | End Date: 07-01-2007 | | | |
| at 1-800-366-8768. | No Medicare Information for this I | inquiry | | | |
| | | | | Print All Chg I | ng New Ing |
| Start 🏀 Mail - Windows I | inte 🛛 🏀 MEDI - Display R 🛛 💾 Trainii | ng manual con 💾 MEDI | access and re 📋 My Doc | uments 🛛 🏹 Adobe Reader - | [fr] 🤶 « 🍠 🐠 10:57 AM |

In red, it will tell you if this recipient qualified for Medical Benefits within the dates you specified on the last page. To see their PCP Click "Medicaid Data"



This patient's PCP for the period you entered is Frydman, Alan. The Begin and End Dates refer to the dates you entered on the first page.

If there is no information as to the PCP, then this patient is either: 1) in their 60 day window to choose a PCP or 2) is part of the Excluded population of Medicaid patients that do not have to choose a PCP. In either case this provider can bill for these patients.

ACCESSING THE ILLINOIS HEALTH CONNECT (IHC) LINK

Go to the MEDI home page

| | Welcome, MARGARET A KIRKEGAARD! |
|---|---|
| | You are now able to register your NPI with HFS. To register your NPI with the department, Click on the Manage NPI Account link on your left-side navigation bar. |
| | Select Application |
| 1 | English All Kids Application Agent(AKAA) / Spanish All Kids Application Agent(AKAA) |
|] | Internet Electronic Claims System(IEC) |
| • | The IEC System provides the ability to perform basic processing functions such as: |
| | * Eligibility Inquiry |
| | * Claim Status Inquiry |
| | * Upload/Download HIPAA-compliant transactions |
| 1 | Illinois Health Connect (ILHC) |
| 1 | Disease Management: Your Healthcare Plus(YHP) |
| | |

Select "Illinois Health Connect (IHC)" and you will be *redirected* to the Illinois Health Connect Provider Portal, this could take some time.

| EALTH ONNECT IF Home For Healthcare | | | | |
|---|---|---|---|---|
| rovider Portal N Provider Inform Provider Name: NPI Number: Enrollment Status: Gender: Elig. Begin Date: Address: Address 2: City: Zip: Cisat Phone: | Menu hation KIRKEGAARD M A B - Active Female 03/02/2002 125 N OAK ST HINSDALE 60521 (c20) 855-8900 | HFS Number: Provider Type: Opt-Out: License Number: Elig. End Date: State: County: County: | Physicians No IL Du Page (620) 256-8900 | Select From The Following Provider Panel Roster ? Location of Service Information ? Provider Profile ? Claims History ? Provider Referral ? Primary Care Provider Agreement ? Primary Care Provider Application ? Specialty Resource Database Form ? Provider Settings ? |
| Specialty: Category Of Service: | Admitting Privileges, Certified in family planning, Delivery Privileged by referral, Delivery Privileges, Family Practice, Anesthesia Services, Healthy Kids Services, N/A, Optical Supplies, Physician Services, Physicians Psychiatric Services, | | | - Logout |

<u>Please note:</u> If you are registered in the MEDI system under more then one provider you can choose from a drop down window to select the provider's information you would like to view.

From the IHC Provider Portal, you will be able to

- View and print the monthly Panel Roster for each Location of Service
- View and print the bi-annual Provider Profile and,
- Access Claims History

<u>Please note:</u> For the Administrator, gaining access to "Claims Status Inquiry" or "Claim Inquiry" under the "Internet Electronic Claims System" (IEC) may take 24 hours or more.

If you have any questions, please contact the Illinois Health Connect Provider Help Desk at 1-877-912-1999 or *MEDI Network Services line at* 1-800-366-8768.