

## **PROVIDER NOTICE**

**To all Illinois Health Connect PCPs**

and

**Any Enrolled Illinois Health Care Provider  
Who Offers Specialty and/or Referral Services to Illinois Health Connect Patients**

To ensure the privacy, security, and confidentiality of Patient and Provider information for the Illinois Health Connect Program (IHC), the Department of Healthcare and Family Services (HFS), will be requiring Providers to enroll with the State's MEDI System if they wish to have online access to their IHC Panel Rosters, Patients Paid Claims History, and the ability to register and view referrals via the online IHC Referral System. The MEDI system utilizes Federally approved access protocols that allow only approved providers and their authorized staff to access sensitive patient and provider information.

This requirement is anticipated to go into effect by mid-June. Once implemented, providers will no longer be able to access their patient information directly through the IHC website. We will post notices on this website to inform you of the implementation date.

Don't wait. Enroll now! We encourage you to enroll with the MEDI System before the transition occurs. To enroll, please go to <http://www.myhfs.illinois.gov/training/guides> and click on "**Introduction to MEDI**". Once enrolled, the MEDI system will allow providers and their authorized staff to link to their IHC Panel Rosters, Patients Paid Claims History and the IHC Referral System. In addition, MEDI will provide up-to-date eligibility information, including IHC PCP information, for all HFS clients.

If you have any questions, please call the IHC Provider Services Help Desk at 1-877-912-1999 and follow the prompts for Providers. **Remember**, you must enroll with the MEDI system to be able to access your IHC Panel Roster, Patients Paid Claims History and to register and view referrals via the IHC Referral System.

Thank you.