



NEW ELECTRONIC TOOLS FOR PROVIDERS

Claims History Report

In order to assist clinicians with providing care, Illinois Health Connect will provide electronic access to a summary of the claims for any current HFS client. The Claims History contains all claims submitted to HFS for the past 2 years, including pharmacy claims, and contains at least four years for immunization claims. The immunization claims will be retained in the Claims History for seven years. Due to Illinois confidentiality laws, the Claims History does not contain claims information related to mental illness, drug and alcohol abuse treatment, domestic violence or HIV/AIDS care. The Claims History only reflects claims received by HFS so services paid by other payers are not included.

In order to protect patient confidentiality, this Claims History will only be available to any HFS provider or provider designee who has obtained a digital certification through HFS' Medical Electronic Data Interchange (MEDI) System. A step-by-step tutorial on registering with the MEDI system and obtaining digital certification is available on the Illinois Health Connect website at www.illinoishealthconnect.com under Provider Information.

To access the Claims History, providers or provider designees will access the Illinois Health Connect Provider Portal through the MEDI system. Once on the Provider Portal, access to the Claims History can be obtained by clicking on the "Claims History" link and providing at least three pieces of identifying information about a specific client including name, RIN, DOB or SSN. For more information or assistance in accessing this information, contact the Illinois Health Connect Provider Relations Helpdesk at 1-888-912-1999.

Drug Search Engine

HFS is pleased to announce that a drug search engine has been incorporated into its website that will allow providers to search for drugs by both generic and brand names to immediately determine if the drug requires prior authorization (PA). This web page also contains links to information regarding the PA process, PA forms and PA requirements so that prescribing for HFS clients can be streamlined. The web address is: <http://www.hfs.illinois.gov/pharmacy/> Click on "Search for Prior Approval Status by Drug" on the left hand side of the page.

This search engine was developed and is maintained by the University of Illinois at Chicago College of Pharmacy (UIC). The Department would like to sincerely thank UIC for the hard work that they invested in the search engine.