

Minutes

LTC Subcommittee

October 29, 2009

11:00am Central Time

Participants:

Dr. Cassandra Welch	Dr. Sayyed	Mary Miller (HFS)	Kathleen Warnick (McK)
Dr. Strnad	Vicki Boyle	Sharon Pittman (HFS)	Dr. Rick Leary (McK)
Kara Norkus	Sue Gardiner	Ryan Johnson (HFS)	Caryn Jacobi (McK)
		Sharon Pittman (HFS)	Dr. Carrie Nelson (McK)

Discussion items

Item	Notes
Your Healthcare Plus (YHP) Updates	<ul style="list-style-type: none">• Welcome to Dr. Carrie Nelson! She is assuming the YHP medical director position as Dr. Leary moves on to another role with McKesson. Dr. Nelson is a family practice physician with a strong quality background.
HFS name recognition	<ul style="list-style-type: none">• Kathleen related that recently, when calls were being made to a few LTC facilities, the administrator did not seem recognize the name "Healthcare and Family Services".• Sue said this is very unusual as that department name is used very often in newsletters and other communications• YHP may not be recognized, however. A short description of the YHP program in LTC and how this service is not 'connected' to the HFS regulatory functions will be written for the LTC newsletter.
Claims submitted	<ul style="list-style-type: none">• Kathleen shared a presentation about the information available from claims submitted on behalf of Medicaid (only) residents. Included in claims is information about diagnoses, medications and tests; it has been discovered the about 20% of the diagnoses found in claims are not on the LTC facility medical record for these residents. It is thought that the complete medical history information does not always get transferred with the resident upon admission. This information gap results in residents who have medical diagnoses not receiving the appropriate treatment and management.• Good discussion from the group, noting that there is a requirement that any medication prescribed must have a supporting diagnosis and that the facility pharmacist is accountable to assure this is in place. There may be multiple disconnects and medication reconciliation is an issue across multiple settings. It is not uncommon that, upon admission to a hospital, patients are taken off all previously prescribed meds.
Itinerate YHP Staff Visits	<ul style="list-style-type: none">• YHP does make resident profiles available as a free service to LTC facilities; these include the status of (evidence based) clinical treatments for asthma, COPD, diabetes, heart failure and CAD for residents with these conditions. A hard copy of this data is mailed quarterly to the DON, Medical Director and Administrator to approximately 20 facilities, however, response to date has been poor.• This is free information about diagnoses found in claims. In addition a YHP nurse is available to individually work with facility personnel to interpret the data in these profile reports.• It was suggested that it is important to reiterate that the YHP program services are not associated with the HFS LTC regulatory arm.• A suggestion was made that the claims / profiling information be shared at regional meetings. YHP staff would be delighted to attend and present at any events to which they are invited• It was suggested that it would might be good to also involve the MDS coordinator.
ECI NP Care Intervention	<ul style="list-style-type: none">• Kara Norkus from NP Care reported that things are continuing to go well in existing facilities that have a NP placement. These YHP services are currently being provided in 33 facilities with close to 1200 residents participating.• They continue to receive positive feedback from the DONs at these sites.

Pharmacy Reviews	<ul style="list-style-type: none"> • YHP is continuing to provide a comprehensive medication review (from claims) for residents who have had 4 or more hospital admissions within the last 12 months. The consulting pharmacist for facilities with 4 or more residents who meet this criteria receive the faxed results of this review and a copy is also shared with the DON. • The suggestion was made to ask for the name of the facility consulting pharmacist.
LTC Update	<ul style="list-style-type: none"> • Participants indicated there were no LTC updates to share. The HFS regulatory branch continues to conduct MDS reviews and this impacts reimbursement rates which are subject to change every 3 months.
Newsletter Articles	<ul style="list-style-type: none"> • Sue puts together a monthly clinically focused newsletter. Content is always appreciated and can be sent to Sue/Terry. Is also distributed electronically so attachments can be included.
Appreciation	<ul style="list-style-type: none"> • <i>Thanks so much for taking time out of busy schedules to join this conference call. Your feedback is very much valued.</i> • <i>Please spread the word to others – we are always looking for additional subcommittee participants</i>
Next committee meeting	<ul style="list-style-type: none"> • Scheduled for January 28, 2010 at 11am CT <ul style="list-style-type: none"> • Please note that the conference line number has changed to: 1-877-684-9625, participant number, 869196#