

**Illinois Department of Health and Family Services (HFS)**  
**Behavioral and Mental Health Subcommittee**  
**Meeting Minutes for March 15, 2007**

The meeting was called to order at by Dr. Rick Leary (McKesson Health Solutions), the medical director for the Your Healthcare Plus DM Program and committee Co-Chair, at noon CDT.

**Agenda Item #1 - Role Call and Welcome:**

Eddie Cruz, Heather Eagleston, Cindy Meyer, Marvin Lindsey, Terry Carmichael, Mary Lynn Clarke, Leslie Ford, Caryn Jacobi, Rick Leary, Brant Pearson, Adair Galster, Laura Miller, Mary Miller, Kathleen Levakowski, Vince Keenan, Mike Pelletier, Abdel Fahmy, Bruce Seitzer, Mary Ann Soderquist, Meryl Sosa, Jodi Bierzychudek, Lora Thomas, Felicia Vertin

**ACTION ITEMS:** None

**Agenda Item #2 – Program Updates**

- Behavioral Health visits to both Community Mental Health Centers and private Psychiatrists will be “direct access” services under the new PCCM program
- Mike Pelletier noted consumer confusion over the PCCM mailing - Some felt they were being told they had to pick a new psychiatrist
- Bruce Seitzer and many others requested a list of the disease management eligible patients they are currently serving

**ACTION ITEMS:**

AHS (the PCCM vendor for IL) will work to clarify both the consumer mailing piece and some of the rules for direct access. Subcommittee members were encouraged to work with their clients to help them understand that the PCCM program involves a **primary care** linkage and will not disrupt their mental health care connections.

Your Healthcare Plus cannot provide a member list to the CMHCs represented, but noted that eligibility for the program was now noted directly in the HFS’ MEDI system. As the PCCM program unfolds, there will also be a PCP notation in the MEDI system.

Mike Pelletier is currently working on a project that may gather this information and make it available to the centers

**Agenda Item #3 – CNS mailing and update:**

- Next mailing due to go out the day of the meeting
- Reviewed the three new indicators that CNS will be mailing on starting now (the failure to refill ones)
- Definitions and evidence-base for these were presented from CNS
- New cover letter and fax back form were presented to the group and comments solicited
- Outlined the process by which a peer-to-peer consultation could be requested and how it would be fulfilled
- Outcomes poster presented from the program in Missouri

**ACTION ITEMS:**

CNS will gather data on differences in messaging between psychiatrists vs. non-psychiatrists.

Based on those differences, a process may be designed to have separate mailings for those two groups.

IPS has volunteered to author some condition-specific pieces for future CNS mailings

**Agenda Item #4 – CMHC Outreach**

- Felicia reported on the breadth of activity to date and gave anecdotal feedback on the types of experiences her staff have had. (Wait times for scheduling an appointment and for getting in to be seen on the day were noted to be long in some facilities, for example.)
- Are McKesson’s risk assessment summaries being sent to the CMHC? How can information be shared back to McKesson?
- Felicia wondered if there was a way that her team could share risk-assessment data they had for the consumer with the center and thereby “fast-track” the consumer through that system?
- She and her team would also like some help in identifying which CMHCs provide which services

**ACTION ITEMS:**

Continue to explore those opportunities with the individual centers

Interface with the new SASS-AR program: What are suggestions for that interface?

Are there regular CMHC meetings important for McKesson staff’s participation?

**Agenda Item #5 – Open discussion of data that should be collected**

- Providers would like to get rapid information on consumer ER visits
- Like to see information on the number of consumers linked to a medical home and new referrals into the mental health system
- Track recidivism rate

- Look at the characteristics of consumers who use the program vs. those that drop out
- Find a way to quantify consumer involvement in their own recovery

**ACTION ITEMS:**

All of the above suggestions will be examined by Your Healthcare Plus for possible inclusion in data reporting.

**Next Meeting Proposed:**

Thursday, June 7, 2007 12:00pm – 1:30pm CDT

Teleconference number: 1-888-232-0371 Participant Code: 925248

Meeting Minutes submitted by: Rick Leary  
March 20, 2007

Reviewed/Approved by: Mary Miller (HFS)  
March 26, 2007