# Illinois Department of Healthcare and Family Services (HFS) Behavioral and Mental Health Subcommittee Meeting Minutes for June 14, 2007

The meeting was called to order at by Dr. Rick Leary (McKesson Health Solutions), the medical director for the Your Healthcare Plus DM Program and committee Co-Chair, at noon CDT.

## Agenda Item #1 - Role Call and Welcome:

Heather Eagleston, Mary Lynn Clarke, Leslie Ford, Caryn Jacobi, Rick Leary, Adair Galster, Marvin Lindsey, Laura Miller, Mary Miller, Rod Matticks, Stephanie Hanko, Amy Miller, Michelle Maher, Margaret Kirkegaard, Vince Keenan, Mike Pelletier, Bruce Seitzer, Mary Ann Soderquist, Meryl Sosa, Lora Thomas, Felicia Vertin, Cheryl Aredia, Jordan Litvak

**ACTION ITEMS:** None

## Agenda Item #2 – CNS Program Updates, Psych vs. Non-Psych Findings

- > CNS program continues with monthly mailings to prescribers on psychopharmaceutical prescribing patterns that fall outside of the guidelines of targeted clinical indicators. A copy of the current introduction letter was included with the agenda edits or suggestions are always welcome.
- Reviewed Psychiatrist vs. Non-Psychiatrist report which shows summary of CNS findings comparing prescribing patterns for the two groups. Overall there are less Psychiatrists with sicker patients. Psychiatrists prescribe almost no opiates, whereas they are often prescribed by the PCP group.
- ➤ Conducted meeting with IPS on 6/1/2007. Through discussion at that meeting, we've agreed to stop messaging on indicator #2 (3+ Psychotropics for 60 days or more) for psychiatrists.
- ➤ Group focused a lot of conversation on the indicators for failure to refill. Currently CNS program messages to prescribers, but it would be great to find a way to message to consumers as well.

## **ACTION ITEMS:**

Consider updating CNS cover letter to reference Medication Adherence Programs available through local Community Mental Health Centers. Follow-up with Mike Pellitier to obtain appropriate web address and phone number to include for CMHC locator.

Agenda Item #3 – CNS Program Updates, Long Term Care Connection

- ➤ Rod Matticks and Randy Malan have been very involved with the CNS project. As part of their efforts they have been reviewing a monthly report of the Top 25 patients.
- The majority of these patients are found in Long Term Care facilities. The agenda included a document summarizing lessons learned from Rod and Randy during their review.
- ➤ Enhanced Care Initiatives (ECI) has just launched in select LTC facilities as part of the Your Healthcare Plus Program. Overall the program is responsible for around 9000 LTC patients. ECI will eventually roll out into approximately 25 facilities for 1800 patients.
- A question was asked about the Recipient Restriction Program. If necessary OIG does have the ability to limit a consumer to 1 pharmacy, 1 physician, or both. In certain circumstances Rod and Randy have referred members into this program.

## **ACTION ITEMS:**

Continue to provide updates on ECI initiative as roll-out continues.

# **Agenda Item #4 – Decile Reports**

- ➤ HFS has run two decile reports: 1 for Substance Abuse and 1 for Behavioral Health. The reports are pulled by total inpatient costs and break patients into deciles based on overall costs.
- ➤ On the BH decile report, there were 305 members in the top 3 deciles. The Your Healthcare Plus program has made finding these members a top priority for the program. Many of them are still located inpatient and we are working to coordinate with Community Mental Health Centers for post-discharge planning when appropriate.
- ➤ On the SA decile report, there were 63 members in the top 3 deciles.
- Your Healthcare Plus team has conducted a great deal of state-wide outreach in the Behavioral Health Community. Large scale outreach is coming to a close; the team is focused on bringing identified decile members into the program under participating. Community services available for these members are critical. Felicia is asking for suggestions/ideas for community services. Since these members are the most challenging and even resistive among our population (often without home telephone numbers), they are transient going from one hospital or facility to another one. Therefore, provider coordination will be critical for assessment completion, as well as community linkages.

# **ACTION ITEMS**:

Continue to target decile report members for overall management in the YHP Behavioral Health program.

Solicit suggestions for alternative services for these members.

## Agenda Item #5 – SASSAR

- As discussed in previous meeting, implementation of SASSAR has been postponed.
- ➤ We continue to look for integration opportunities between Your Healthcare Plus, SASS, and the upcoming SASSAR program.

## **ACTION ITEMS:**

All of the above suggestions will be examined by Your Healthcare Plus for possible inclusion in data reporting.

# **Agenda Item #6 – PCCM Referral Requirements**

- As part of the PCCM program administered by AHS, referrals will be required when a patient is referred to a specialist by his/her medical home.
- An exception has been granted for Psychiatric services. In order for the referral to be processed correctly, all Psychiatrists are encouraged to contact HFS to ensure they are designated correctly as a Psychiatrist in the system.

## **ACTION ITEMS:**

Provider organizations (such as IPS) to notify members of referral requirements and how to confirm specialty designations.

# **Next Meeting Proposed:**

Thursday, September 20, 2007 12:00pm – 1:30pm CDT

Teleconference number: 1-888-232-0371 Participant Code: 925248

Meeting Minutes submitted by: Rick Leary

June 15, 2007

Reviewed/Approved by: Mary Miller (HFS)

July 5, 2007