

# ILLINOIS DEPARTMENT OF HEALTHCARE AND FAMILY SERVICES

## PCCM/DM QUALITY MANAGEMENT SUBCOMMITTEE

### Meeting Minutes from January 7, 2009

#### Attendees per teleconference:

Omar Sawlani, MD	Hope/Christ Hospital
Michelle Maher	HFS
Vince Keenan	Illinois Academy of Family Physicians
Margaret Kirkegaard, MD	Medical Director, AHS
Cari VonderHaar, RN	Quality Manager, AHS
Brant Pearson	Quality Specialist, AHS
Michelle Spranger, RN	Quality Nurse, AHS
Sandra Belliveau, RN	Quality Nurse, AHS
Polly Wilson, RN	Quality Nurse, AHS
Tammaji Kulkarni, MD	Harmony Health Plan
Benjamin Yabut, MD	private practitioner
Elizabeth Collaton	CDPH
Kenzy VandeBroek	CDPH
Bob Urso	PCC Wellness
Steve Lidvall, MD	Crusader Clinic
Steve Stabile, MD	Cook County Bureau
Scott Allen	Illinois Chapter of American Academy of Pediatrics
Rajesh Parikh, MD	Illinois Primary Health Care Association
Keri Clark	Access Community Health Network
Paula Brodie	Southern IL Healthcare Foundation
Mike Temporal	Southern IL Healthcare Foundation
Stacy Lagemann	Southern IL Healthcare Foundation
Sandra Hodel, MD	Pediatric Practice, Waterloo, IL
Cathy Warreck	McKesson Healthcare
Rick Leary, MD	Your Healthcare Plus
Sharon Pittman	HFS

1. *Updates to Bonus Measures* : Dr Kirkegaard spoke on the Bonus Measure Payments , which will be paid out to PCPs in 2009, and will be based on 2008 claims and rates. The next Provider Profiles will be out in April of 2009.
  - a. *Accepting Rejected Claims for Quality Data*: Dr Kirkegaard discussed rejected claims being counted towards Provider Profile Quality Scores. HFS is currently working on programming for these to be recognized. Michelle Maher stated that in the meantime, PCPs should continue to submit /resubmit claims from 2008 to be counted once the programming is completed.
  - b. *Hib Shortage/Modification to Immunization Measure*: Dr Kirkegaard facilitated discussion regarding only (2) Hib vaccine administration claims will be required due to the national Hib

shortage. Discussion included comments from those that felt that the Hib requirement should not be modified due to the shortage, with the majority of the attendee comments stating to keep the Hib modification until the Hib shortage is corrected.

2. *Review of Provider Distributed Materials by AHS*

- a. *Client Materials:* Dr Kirkegaard spoke on the development of a tri fold postcard that could be distributed to PCP offices from IHC . The PCP could then use the postcard at the discretion of their office for patient outreach on needed appointments. The general discussion concluded that the attendees did not feel this would be used a great deal by PCP offices. A suggestion was made to look at the development of a format(eg Word File) that could be emailed to offices to print and use. General discussion then regarding what attendees find helpful with patient compliance and adherence to appointments.
- b. *Care Coordination Unit :* Cari VonderHaar gave a brief overview of this Unit within IHC and the activities they are doing to increase pediatric well child visit appointments and adherence. A question was posed as to how a PCP may know which patients on the panel roster are new to their practice. Dr Kirkegaard stated to go by the listed link date, and that the referral process is not in place yet.

3. *Provider Profile Feedback:* General discussion, including the role of the Quality Assurance Nurses with Illinois Health Connect to assist PCPs with Profile Data and Clinical Indicators of Care. PCPS were reminded that they can call the Provider Helpline at 877.912.1999 if they have a question as to who their QA Nurse is and their contact information. Cari VonderHaar also offered her contact information for any PCP that may have a general QA question.

A suggestion was made by an attendee that there be some type of written notice sent out with bonus payment as to what the payment is for and what it is to cover. Michelle Maher noted the suggestion and will look into this.

4. *Angiotensin-Converting Enzyme Inhibitors (ACEs)and Angiotensin Receptor Blockers (ARBs)- Discussion of Usage Figures:* Dr Rick Leary from Your Healthcare Plus led a discussion regarding the overall usage of ACEs/ARBs being lower than the recommended rate. If a patient is intolerant to ACEs, then ARBs should be used, while intolerance to both is rare. Dr Leary stated he would like to see usage rates increase.