

**Illinois Department of Healthcare and Family Services
PCCM Quality Management Subcommittee
Meeting Minutes for January 16, 2013**

Attendees per conference call attendance:

Margaret Kirkegaard, MD	Medical Director, IHC
Cari VonderHaar, RN	Quality Manager, IHC
Amy Calvin, RN	QA Nurse, IHC
Kathy Ingram, RN	QA Nurse, IHC
Greta Bradley, RN	QA Nurse, IHC
Mary Morrissey, RN	QA Nurse, IHC
Jonathan Jackson	Provider Services Manager, IHC
Jeff Todd	HFS
Wendie Medina, RN	HFS
Pam Bunch	HFS
Vicky Hosey, RN	HFS
Sharon Pittman	HFS
Sherri Sadala	HFS
Marcia Levin	CDPH/VFC Program
Mary Elsner	ICAAP
Stacey Lageman	SIHF
Dr Kamala Ghaey	Peds/Advocate
Barb Collins, MD	Community Health Center, Decatur
David Jones, MD	Private Practice
Derek Lanier, MD	Meridian Health Plan
Scott Allen	ICAAP
Juanona Brewster	ICAAP
Elise Groenewegen	ICAAP
Cherie Estrada	ICAAP
Carmen Vergara	Esperanza Chicago
Cathy Catrambone	Rush; Asthma Network

Cari VonderHaar opened the meeting, thanked all for their participation and continued involvement.

ICAAP Initiative

Illinois Maternal Infant Early Childhood Home Visiting (MIECHV)

Ms. VonderHaar reported that IHC will be working with ICAAP on the MIECHV initiative. The goals of the initiative are to strengthen and improve care coordination between home visiting programs and the medical home for MCH populations, and improve access to services for at-risk communities. Juanona Brewster from ICAAP then reported on the MIECHV initiative.

Through the evidence-based program models listed below, Illinois provides intensive home-visitation services to new and expectant families to strengthen the parent-child relationship, encourage healthy child growth and development, nurture parents in their role as the child's first teacher, and prevent child abuse and neglect. More information on the Illinois MIECHV program can be found at: <http://www.dhs.state.il.us/page.aspx?item=56691>

Following is a brief description of the overall goal of each of the program models accepted for the MIECHV initiative:

- **Healthy Families Illinois (HFI)**
HFI assists expectant and new parents identified as having a significant risk for child abuse/neglect to reduce that risk through intensive home visiting services.
- **Nurse Family Partnership (NFP)**
NFP utilizes nurse home visitors to assist low-income, first-time mothers and their children to improve their health and life course.
- **Parents as Teachers (PAT)**
PAT provides information, support, and encouragement to expectant parents and parents with children up to age five.
- **Early Head Start - Home Based (EHS/HB)**
EHS/HB supports and enhances the continuum of infant and toddler growth and development; supports parents to fulfill their parental roles and move toward self-sufficiency; collaborates with partners in the communities to foster development.

MIECHV regions include:

- Cicero Township
- Englewood, West Englewood, and Greater Grand Crossing.
- City of Elgin
- City of Rockford
- Macon County
- Vermillion County

Further goals include:

- Educate PCPs on screening, referring and communication with home visiting programs with goals to increase knowledge, attitudes and referrals.
- Educate home visitors on the importance of communicating with medical homes.
- Develop and pilot communication and data sharing tools and processes.
- Develop and pilot model curricula/experiences for paraprofessionals and medical residents.
- Examine policy and administrative barriers.

Ms. Brewster said that ICAAP will offer training, support, technical assistance practice management and systems enhancement and sustainability. Ms. Brewster introduced the MIECHV Practice Management coach, Cherie Estrada, and also the Project Coordinator, Elise Groenewegen. Scott Allen reinforced that ICAAP is excited about this important initiative.

I-CARE and VFC enrollment requirements for PCPs

Ms. VonderHaar introduced Annie Boesen from ICAAP who joined the meeting to report on I-CARE and give updates regarding the VFC enrollment requirements.

Ms. Boesen will present the IHC hosted webinar, "Illinois State Immunization Registry, I-CARE-Overview and Policy Changes for 2013," on January 23. Information regarding webinar registration is posted on the IHC website. Ms. VonderHaar will also send out the slide set to members following the webinar.

I-CARE stands for the Illinois Comprehensive Automated Registry Exchange. Ms. Boesen stated there are currently 5.2 million patient records in I-CARE, with close to 7,000 users registered to use I-CARE. The primary goal of I-CARE is to increase the immunization coverage of 2-year-olds in Illinois to 90 percent. New to 2013 is that providers who are enrolled with Vaccines for Children (VFC) must now also be registered with I-CARE. This is for VFC providers outside of Cook County at this time. Ms. Boesen stated there is about a three-week wait time with registration. Sites that have registered will be notified of their "go live" date to begin using I-CARE.

Dr David Jones commented that there may be issues with data exchange regarding electronic records. Ms. Boesen responded that I-CARE is working on this, and that there are currently 40 or so EMR systems that are currently being tested or in production for data exchange with I-CARE. Jeff Todd from HFS stated that this concern is noted at the state level as well with optimal data exchange being a primary goal.

Ms. Boesen gave contact information at the Illinois Department of Public Health for those who may want to ask further questions about data exchange and EMRs: Teri.Nicholson@illinois.gov

2013 IHC Bonus Payment For High Performance

Ms. VonderHaar reported that IHC will send out information on the 2013 IHC Bonus program measures and benchmarks as soon as they become available. Vicky Hosey from HFS commented that they are awaiting the final 2013 bonus measure and benchmark information which should be completed very soon.

Ms. VonderHaar reminded all that claims for the 2012 calendar year need to be submitted to HFS no later than March 31, 2013, to have the services included for 2012 IHC Bonus consideration.

Other Business

Dr. Kirkegaard reported that IHC will be hosting a webinar on "Implementing Universal Precautions (Ensuring Clear Communication and Patient Understanding)". The webinar will be on February 14 and presented by Dr. Desiree Lie, MD. Dr. Kirkegaard commented that Dr. Lie would like to have case histories that could be used in her presentation for examples of how patient health literacy played an important role in treatment and services. Dr. Kirkegaard asked that if any providers would like to submit case histories, to please forward them to her.

Ms. VonderHaar will send out registration information for the webinar to the subcommittee members as well.

Dr. Kirkegaard then brought up the discussion of Medicaid recipients to soon be receiving a permanent HFS medical card that is to be sent out to each recipient only once during each period of eligibility. Dr. Kirkegaard emphasized that it will be vital to check the MEDI system for patient eligibility. Pam Bunch from HFS commented that provider notices will be sent out soon with more details.

With no further business brought forward, the meeting was adjourned.

The next PCCM Quality Management meeting is scheduled for April 17, 2013. Meeting materials will be sent out closer to the date.