

ILLINOIS DEPARTMENT OF HEALTHCARE AND FAMILY SERVICES PCCM QUALITY MANAGEMENT SUBCOMMITTEE

Meeting Minutes for Wednesday July 17, 2013

The next meeting of the PCCM Quality Management Subcommittee will be October 16, 12-1pm 2013.

Attendees per conference call attendance:

Cari VonderHaar, RN Alvia Siddiqi, MD Amy Calvin, RN Greta Bradley, RN Mary Morrissey, RN Wendie Medina, RN Pam Bunch Sharon Pittman Sherri Sadala Jeff Todd Dr Arvind Goval Marcia Levin Mary Elsner Derek Lanier, MD Vince Keenan Cathy Catrambone David Jones, MD Lauren Seemeyer Ken Ryan **Rajesh Parikh** L. Dodda, MD Linda Carlson **Dawn Scrutchins**

Quality Manager, IHC Medical Director, IHC QA Nurse, IHC QA Nurse, IHC QA Nurse, IHC HFS HFS HFS HFS **HFS Bureau of Quality Director HFS Medical Director CDPH/VFC** Program **ICAAP** Meridian Health Plan IAFP Rush Decatur practice **ICAAP** ISMS **IPHCA** Practice FHN **Mile Square Clinic**

Cari VonderHaar opened the meeting, thanked all for their participation and continued involvement.

Introduction of new IHC Medical Director-Dr. Alvia Siddigi, MD: Cari welcomed Dr. Siddigi, who is the new Medical Director for the IL PCCM program, Illinois Health Connect. Dr. Siddigi then introduced herself and gave a short background on herself. She is a Family Medicine physician and currently caring for underserved patients in the Northwest suburbs at the Vista Health Center of Cook County in Palatine, IL since March, 2012. Prior to this, she worked in both inpatient and outpatient clinical settings at Alexian Brothers Medical Group in Elk Grove Village, IL from 2008-2011. She completed her medical degree at Loyola University Stritch School of Medicine. During her Family Medicine residency training, she served as Chief Resident at MacNeal Family Practice Residency Program and co-facilitated an Introduction to the Practice of Medicine course for first year medical students. She has been an active member of the Illinois Academy of Family Practice (IAFP) Public Health committee since 2005. She served on the IAFP Board of Directors from 2009-2012 and currently serves on the IAFP Executive Committee as Second Vice President and Chair of the IAFP Policy Review committee. Dr. Siddigi commented that she is passionate about the care of underserved patients and transforming medical practices into medical homes, with emphasis on innovative care coordination and management of high risk patients such as group diabetes visits and patient education outreach. Dr. Siddigi also stated she has a firm commitment to improving both the quality of care provided to patients in the Illinois Health Connect program and the experience of providers in the IHC network.

CHIPRA Asthma Initiative – update and overview by Lauren Seemeyer, MPH- ICAAP Project

Director/CHIPRA: Lauren first gave a brief overview about the CHIPRA project in Illinois. This includes 10 grants across 18 states. Illinois has partnered with Florida for the project. There are four categories including A, which looks at corehealth measures, B, which is involved with healthcare technology, C, covering health measures specific to children. ICAAP is heavily involved with category C. The last category is E, which is involved with maternal and perinatal measures. CHIPRA is currently in year four of the five year grant process. ICAAP is now involved with an Asthma initiative through CHIPRA. Education and principles of the medical home strengths and challenges will also be a part of the Asthma initiative. This will be a12 month learning collaborative. Lauren stated the initiative is just now in the planning process and she will be happy to report back at later meetings as to the progress and findings.

Cathy Catrambone commented that she is excited to learn more and to share experiences from the Rush Asthma program. This includes the work Rush has done with exacerbation visits and follow up with the primary care provider for the patient.

<u>CHIPRA ED Utilization Workgroup- overview by Dr. Arvind Goyal, MD HFS Medical Director</u>: Dr. Goyal reported on a description of the process in place to seek recommendations from a diverse group of professional experts which will potentially lead to improvements in the utilization, quality and outcomes of medical care received by Medicaid population and others in various Emergency Departments across our state. The workgroup will welcome your suggestions until August 5, after which a consensus list of recommendations for children and adults will be developed and presented in November, 2013. Dr. Goyal stated the workgroup would hold three meetings in six months with focus on suggestions for

improvement across the board. He reported that over 22% of all emergency department visits are nonemergent. The workgroup will also look at how to better connect a patient to a primary care provider, whether the patient currently has a PCP or they are new to the system and do not yet have a PCP. Dr. Goyal also noted the importance of funding for electronic records within emergency department systems. He then stated that the recommendations from the workgroup would be focused on practice changes implemented in a timely basis.

Cathy Catrambone asked what information was discussed at the first workgroup meeting. Dr. Goyal responded that the first meeting provided an opportunity for member introductions, material review, and targeted recommendations. The second meeting is intended to be more of a "drill down" on the recommendations, and then the third and final meeting finalizing recommendations.

<u>2012 Bonus Program – status</u> : Wendie Medina reported that data for the 2012 bonus program year is currently being reviewed and processed for payments. Overall 4,469 PCPs qualified for a bonus payment with over 200,000 eligible patient service events. A total of \$5,018,800 will be paid out.

Other Business: Dr. Siddiqi reported on upcoming IHC webinars and encouraged participation.

Vince Keenan reported on a recent provider notice related to obesity counseling and billing.

Jeff Todd gave an overview report for the HFS Bureau of Quality Management including: final revisions of the Healthy Kids Handbook, adopting Breast Feeding recommendations, and the Hi-Risk Pregnancy Outcome project and Prental quality tool utilization ongoing. Jeff also reported that the Bureau of Quality Management has requested technical assistance from CMS, and is working on development and depression tools redesignment and web access to billing tools. A Perinatal Conference is scheduled for November.

Cathy Catrambone reported that Rush has 10,000 free flow meters to be given away to any interested parties. Please contact Cathy if interested. Dawn from Mile Square expressed interest to Cathy.

With no further business, the meeting adjourned. The next meeting is scheduled for October 16th, 2013. Meeting information will be sent closer to the date.