

9/5/2012



HFS Case # 1112223334445556

JOHN DOE 12358 MAIN STREET CHICAGO, IL 60640-0000

Dear Mr(s). JOHN DOE:

Our records show you may be due for an annual checkup with your doctor at your medical home. Getting regular checkups is an important part of staying healthy. At your checkup, your doctor may:

- Check your health history
- Give you a physical exam
- Check your blood pressure
- Check your cholesterol
- Give you advice on healthy living
- Answer questions you may have about your healthcare
- Refer you to a specialist when needed

Our records show that your doctor at your medical home is:

James Sample 57862 Lincoln Avenue Chicago, IL 60640-0000 555-555-1212

## Call your doctor's office today to make an appointment for an annual checkup!

If you want to pick a new doctor for your medical home or if you want help making an appointment, call the Illinois Health Connect Help Line at 1-877-912-1999. If you use a TTY, call 1-866-565-8577. You can call us between 8:00 a.m. and 7:00 p.m. Monday through Friday. The call is free. Thank You.

You can get help in other languages, Braille and on audiotape.

Free interpretation services!

Call 1-877-912-1999 (TTY 1-866-565-8577). The call is free.

Hay información en español. ¡Servicio de interprete gratis!

Llame al 1-877-912-1999 (TTY 1-866-565-8577).

Questions? Call Illinois Health Connect at 1-877-912-1999. If you use a TTY, call 1-866-565-8577. The call is free. Or, go online at www.illinoishealthconnect.com.

1

.