



02/09/07

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JOHN DOE  
12358 MAIN STREET  
ALGONQUIN, IL 60102-5412

HFS Case #: 2958746532158759

Dear Mr(s). Doe:

**Welcome to Illinois Health Connect!** Illinois Health Connect is a new health care program of the Illinois Department of Healthcare and Family Services (HFS). Illinois Health Connect helps you and the family members listed below get health care and stay healthy.

Name of Member	Recipient ID #
John Doe	123456789

**SAMPLE**

With Illinois Health Connect, you must pick a Primary Care Provider (PCP) for your medical home. Your medical home is the place you go for health care. Your PCP is the doctor or other person at your medical home who takes care of you and your family. Your PCP will get to know you well. That way, you and your family get the top quality health care you need to stay healthy.

**Pick a PCP for you and your family. Read the enclosed "Enrollment Tips" for help in picking a PCP. It's easy.**

**Once you have picked a PCP, you can enroll in Illinois Health Connect by:**

- Completing and mailing the enclosed enrollment form in the envelope provided,  
**OR**
- Calling us at 1-877-912-1999. If you use a TTY, call 1-866-565-8577. The call is free. We will help you enroll.  
**OR**
- Go to our website [www.illinoishealthconnect.com](http://www.illinoishealthconnect.com) and click on "Enroll".

After you pick your PCP, we will tell you when you can begin making appointments with your PCP.

Please pick a PCP for each person named above by 04/14/07. If we do not hear from you by that date, we will pick for you.

**You can get help in Spanish, Braille and on audiotape.**

Free interpretation services!

Call 1-877-912-1999 (TTY: 1-866-565-8577). The call is free.

*Hay información en español. ¡Servicio de intérprete gratis!*

*Lláme al 1-877-912-1999 (TTY: 1-866-565-8577).*