



02/09/07

JOHN DOE
12358 MAIN STREET
ALGONQUIN, IL 60102-5412

HFS Case #: 2958746532158759

Dear Mr(s). Doe:

A few weeks ago, we sent you an enrollment packet about choosing a Primary Care Provider (PCP). We have not gotten your choices for you and your family members listed below. The PCP you pick will be at your medical home. Your medical home is the place you go for health care. Your PCP is the doctor or other person at your medical home who takes care of you and your family. Your PCP will get to know you well. That way, you and your family get the top quality health care you need to stay healthy.

If you do not pick a PCP by 04/14/07, we will pick the PCPs listed below for you.

Name of Member	Recipient ID #	PCP Name
John Doe	123456789	James Smith

SAMPLE

Pick a PCP for you and your family today. It's easy.

- Complete and mail the enclosed enrollment form in the envelope provided.
OR
- Call us at 1-877-912-1999. If you use a TTY, call 1-866-565-8577. The call is free. We will help you pick a PCP.
OR
- Go to our website, www.illinoishealthconnect.com, and click on "Enroll".

After you pick your PCP, we will tell you when you can begin making appointments with your PCP.

Pick a PCP for each person named above by 04/14/07. If we do not hear from you by that date, we will pick for you.

You can get help in Spanish, Braille and on audiotape.
Free interpretation services!
Call 1-877-912-1999 (TTY: 1-866-565-8577). The call is free.
Hay información en español. ¡Servicio de intérprete gratis!
Llame al 1-877-912-1999 (TTY: 1-866-565-8577).